



DELIVERING MADE A BREEZE

FOR FIRST-TIME CELEBRITY MUM

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~Jacelyn Tay~

It was almost a natural choice for first-time mother, celebrity Jacelyn Tay and her husband Brian Wong, to choose Gleneagles Hospital for the birth of their son, Xavier on 6 July 2011 this year. Before making their final decision, the expectant couple did their own survey and checked with friends who had children for their experience and advice. According to Jacelyn, most of them recommended this hospital for the efficient, professional yet warm service provided.

Attending obstetrician and gynaecologist from Gleneagles Hospital, Dr Lisa Chin played a major part to ensure that Jacelyn had a healthy and hassle-free nine months of pregnancy. Putting on a healthy 18 kg, Jacelyn made sure that she ate well and exercised moderately by taking walks and staying active.

Her delivery experience at the hospital was a happy and smooth one, with Brian at her side taking videos and photographs of Xavier's birth, and even getting to cut his son's umbilical cord while balancing the camera! In the subsequent hours that followed, Lactation Consultant Aminah made sure that all their anxiety as first-time parents

were allayed. Being housed in the Tanglin Maternity Suite allowed both parents to benefit from privately conducted parent-craft lessons and personalised breastfeeding demonstrations.

“All the staff were patient, informative and pleasant. They think of everything, even providing new parents with a thoughtful gift of a DVD on how to care for your baby. This really makes the transition into parenthood less daunting,” says Brian.

Jacelyn and Brian were also pleased with the maternity food menu that was available to them, and were delightfully surprised when the CEO of Gleneagles Hospital, Dr Kok Mun Foong threw them a surprise cocktail reception in their suite so that they could celebrate this wonderful occasion with their friends and loved ones. Their 20 guests thoroughly enjoyed the food and were impressed by the presentation, making comparisons to cocktail events held at more conventional entertaining venues.

“From the reception, administration to customer service, all the way to the nurses, we received very good service. It was definitely a very good experience right through from the start to the day we checked out of the hospital,” says Jacelyn.

This patient's story may not be typical. Individual symptoms, situations and circumstances vary and response to therapy is not always the same. Please consult your physician for a complete list of indications, warnings, precautions, adverse events, clinical results, and other important medical information.

ParkwayHealth Patient Assistance Centre

24-Hour Helpline: (65) 6735 5000

Email: ppac@parkway.sg • Websites : www.ppac.sg | www.womenandchildren.sg

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